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References Useful in Training

Note: to download when you cannot get to YouTube online, put "ss" in front of YouTube in the address.

Games

- [Simulating Agile Execution with the Ball Point Game](#)
- [Simulating WIP Effects with Balls and a Banana](#)

Useful Videos

A list of videos I've come across over the years that help get concepts across.

Tags	Video Link	Comments
Lean, Product	Don Reinertsen - Second Generation Lean Product Development Flow	Talks about some of the content of his book. As usual a very "dense" pitch with a lot of information. If you want to understand impacts of things like queuing theory, lean, and why variability should be preserved for new product development (hint: Black Scholes option pricing model) then this is the video for you. See My notes for more information.
Motivation, Leadership	Dan Pink's TED Talk	Dan Pink helps you understand how knowledge workers are motivated: autonomy, mastery, and purpose (and take money off the table)
Motivation, Leadership, Funny	Drive: The Surprising Truth About Motivation	Or if you want the more fun presentation then use Dan Pink's pitch
Agile, Implementation	Dave Thomas - Agile is Dead	Provocative title which talks about how implementations of agile don't always match up with the specification of agile.
Technical	Martin Fowler - Microservices	Found this to be a useful discussion to help me talk to technical people.
Architecture	Bob Martin - The Principles of Clean Architecture	Uncle" Bob on how architecture should reflect the domain - what the application does. Plus great anecdotal story at the beginning, as always.
Break	New Zealand All Blacks Haka	This is the meaning of Scrum? No.
Basics, Lean, Agile, Scrum	Jeff Sutherland's TedX video on doing "Twice the Work in Half the Time"	Explains how to be agile, not just in software development but in every business to disrupt the field.
Basics, Agile	VersionOne's description of the Agile Manifesto	Summary of key points from the book Scrum: The Art of Doing Twice the Work in Half the Time
Basics, Scrum	Scrum in 7 minutes	Introduction, overview

Tags	Video Link	Comments
Basics, Teams, Funny	The Rong Way to Do Agile: Team Structure from Atlassian	Tongue firmly in cheek
Estimation, Basics	Planning Poker for Estimates from Mike Cohn	Basics of planning poker from the person who popularised the idea
Facilitation, Estimation, Basics, Agile	Example Ball Point Game	Basics of running the ball-point game if you've never done it. See Simulating Agile Execution with the Ball Point Game for more.
Leadership, Commitment	Prudential Ad Showing That We Are All Optimists When Considering the Future	Useful when helping people understand they are more positive about the future than actually makes sense. See Why Do People Overcommit? for more.
Basics, Estimation, Prioritization	Why Cost of Delay Matters?	On the importance of prioritizing and sequencing work by cost of delay
Leadership, Motivation	Sinek's Ted Talk - Start with Why	To understand how to communicate with people especially as you introduce something new. Bit from 1:35 to 5:15 relevant for product owners, for example, when explaining "vision"
Teams, Coaching	High Performance Tree	Lisa Adkins on how to move toward a high performance team.
Leadership, People	How The Brain Stores Information	TED Talk on importance of visual processing etc.
Basics, Scrum	Kenny Rubin "Essential Scrum" on Requirements and Change Management	
Basics, Scrum	Kenny Rubin "Essential Scrum" on Product Backlog Refinement	
Basics, Daily	Jeff Sutherland on the Daily Scrum	
Basics, Teams, Funny	S&*% Bad Scrum Masters Say	What NOT to do
Product	Henrik Kniberg on the Product Owner role	Key idea "Product Owner must say 'no'".
Basics, Scrum	Lyssa Atkins on Scrum in about 10 mins	Every Scrum Master should know how to explain the framework.
Product, Requirements, Funny	Dave Allen - Teach Kids About Telling the Time	Funny video to understand how slippery the english language is to drive requirements.
Product, Innovation	Steven Johnson - Where Good Ideas Come From	On understanding how innovation works - requires a collision of half ideas (the slow hunch) that have been fermenting in the background for a while. So idea is to provide an environment to connect. "Chance (of innovation) favours the connected mind."

Tags	Video Link	Comments
Learning, Change	The Backwards Bicycle	Great video to understand how its hard to unlearn what we know, that knowledge isn't the same as understanding, to learn you have to practice, practice, practice, and that you have biases and are unaware of them. See more at Why Is Agile So Hard - The Backward Bicycle?
Team	Leeroy Jenkins	What happens when 1 person doesn't consider the rest of the team. From World of Warcraft.
Team, Structure	Day in a Life of Mob Programming	Helpful to talk about learning and trying practices even if we don't adopt wholesale.
Team, Structure	Rugby game	Shows structure emerging from chaos, minimal control, common goals, etc
Technical	Introduction to DevOps	
People, Coaching	Are we in Control of Our Decisions	Behavioral economist Dan Ariely, the author of Predictably Irrational, uses classic visual illusions and his own counterintuitive (and sometimes shocking) research findings to show how we're not as rational as we think when we make decisions.
Systems	Coordination Chaos	Good video to help explain why the old way of working no longer works as the organization grows.
Product, Requirements	High-tech Anthropology at Menlo	Video to explain how gemba helps when working on understanding customer requirements.
Leadership	Submarine Leadership	David Marquet on changing the leadership model from "leader - follower" to "leader - leader".
Leadership, Team	5 Dysfunctions of a Team	Patrick Lencioni presenting the materials of the book of the same name . Absolute classic.
Estimation	Wisdom of the Crowds demonstration counting gum balls	Useful to help people understand how even uninformed people can contribute to a discussion in estimation.
Systems	Batch of 10 vs batch of 1, simultaneously and Batch of 10 vs batch of 1, serially	To help people understand small vs large batch processing (the ideal of one piece flow in manufacturing world) when you cannot run something like the penny game
Systems, Funny	Dave Snowden on Organizing a Children's Birthday Party	On understanding ordered, complex, and chaotic human systems
Leadership	The Power of Empathy	Importance of empathy for leadership
Systems	The Resource Utilization Trap	Henrik Kniberg's excellent demonstration of the problem of focusing on resource utilization in bringing value to our customers
Leadership	Locating Yourself - The Key to Conscious Leadership	Are you operating above the line or below the line?
Product, Requirements	Design Thinking	Introduction to the basic ideas. While it is presented as a "linear" process, and misses notions of divergent and convergent thinking, it is a good start.
Product, Requirements	How to Use the Customer Empathy Map	Using a customer empathy map template

Tags	Video Link	Comments
Product, Requirements	The Lucky Iron Fish	Helps people understand why we need to do “gemba” (go and see) when trying to understand the requirements of the product.
Product, Requirements	TEDTalk on How the Lucky Fish Can Treat Anemia	Useful video that expands on the discussion above to look at a complete process of making a product “fit for purpose” including the design of the product, the implementation of the product, and the delivery of the product.
People, Team	How to Trust People You Don't Like	Podcast dispels a number of misconceptions about trust.
Strategy	How to Write Mission Statements That Don't Suck	Stop over words-mithing your mission statement and avoid “solutions”
Systems	Russ Ackoff on Systems Thinking	Ever wondered what it means to do systems thinking? This is a short video explaining what Systems Thinking is and why you cannot just decompose the system into parts and expect improvement overall.
Estimation	10 Reasons Estimation and Planning Fails and What to Do About It	Great pitch. Love the basics here. Main message is “a lot of bad things happen in projects which increase utilization into the 'non-linear' (when lead-time graphed over utilization - above 80% utilization leads to exponential lead time) zone and so make estimating useless and forecasting difficult.” See 10 Reasons Estimation and Planning Fails and What to Do About It by Troy Magennis
PIPlanning, Funny	Monty Python - for people with no sense of direction	On alignment
PIPlanning, Funny	South Park - Underpants Gnomes	Purpose of PI Planning event - WARNING language - perhaps there is version without language out there.
Vision	Farm Forward John Deere Innovation & Technology	On setting a vision from the customer's perspective
Mission, Funny	How to Write a Mission Statement That Doesn't Suck	On how mission statements become generic

Games

- [Zin Obelisk Game](#) - Fun game to experience and examine the sharing of information in team problem solving and how leadership, cooperation, and conflict issues effect team problem solving.
- [Scrum Master vs Project Manager Game](#) - Useful game which helps folks understand how the responsibilities of a traditional project manager are moved to both the Scrum Master, the Product Owner and the Team when applying agile approaches.
- [Wake up in the morning game](#) - Simulation or game to help people understand story mapping.

Also videos of games:

- [Airplane game](#)
- [Ball Point Game](#)

Other Useful Links for Training

- [12 Principles of Agile Development by Julien Henzelin](#)
- [VersionOne "State of Agile" Survey \(9th Edition\)](#). You need to register to get it - [my version](#).
- [Help answer question "What does a Scrum Master do?"](#)
- [Base approach to splitting stories](#). Additional thinking at from Bill Wake [20 ways to split stories](#). These ideas are to help to get to a minimal, end-to-end solution present which usually has high value, from which you can then fill in the rest of the solution in subsequent iterations.
- [Role of Product Management from Pragmatic Marketing framework](#)
- [The Burning Platform metaphor](#) by Daryl Conner. Idea is to have the resolve to make the change happen. Resolve can come from current or anticipated problems or current or anticipated opportunities, not necessarily as a result of "peril" (which is "current problem" classification).
- [Alistair Cockburn etc on Communication](#) including richness chart and the implications of this richness.
- [James Coplien on the Borland Quattro Pro development](#) which some say was the most productive ever recorded. To quote the abstract "The project assimilated requirements, completed design and implementation of 1 million lines of code, and completed testing in 31 months. Coding was done by no more than eight people at a time, which means that individual coding productivity was higher than 1000 lines of code per staff-week. The project capitalized on its small size by centering development activities around daily meetings where architecture, design, and interface issues were socialized. Quality assurance and project management roles were central to the development sociology, in contrast to the developer-centric software production most often observed in our studies of AT&T telecommunications software. Analyses of the development process are "off the charts" relative to most other processes we have studied."
- [Discussion on roles beyond PO, SM, and team basics](#)
- [Advice on Running Scrum-of-Scrums meeting](#) from Mike Cohn.
- [What Google Learned From Its Quest to Build the Perfect Team](#) by Charles Duhigg (New York Times article). Article which points out how little team composition (in terms of the A team, for example) really points to an effective team and that instead the "conversational turn-taking" and "average social sensitivity" on teams (supporting "psychological safety") is what predicts team performance best. Other factors were also recognized as important - like making sure teams had clear goals and creating a culture of dependability. To support the "safety" aspect "What Project Aristotle has taught people within Google is that no one wants to put on a 'work face' when they get to the office. No one wants to leave part of their personality and inner life at home. But to be fully present at work, to feel 'psychologically safe,' we must know that we can be free enough, sometimes, to share the things that scare us without fear of recriminations. We must be able to talk about what is messy or sad, to have hard conversations with colleagues who are driving us crazy. We can't be focused just on efficiency. Rather, when we start the morning by collaborating with a team of engineers and then send emails to our marketing colleagues and then jump on a conference call, we want to know that those people really hear us. We want to know that work is more than just

labor.” “Sakaguchi’s experiences underscore a core lesson of Google’s research into teamwork: By adopting the data-driven approach of Silicon Valley, Project Aristotle has encouraged emotional conversations and discussions of norms among people who might otherwise be uncomfortable talking about how they feel”. And “It’s easier to talk about our feelings when we can point to a number.” My version [what_google_learned_from_its_quest_to_build_the_perfect_team_-_the_new_york_times.pdf](#)

- [Adaptive Leadership Accelerating Enterprise Agility](#) - Jim Highsmith. Talks about the way we need to bring the agile mindset to the enterprise.
- [Work Characteristics and Work Performance of Knowledge Workers: What Goes Hand in Hand?](#) - Research paper on knowledge work and importance of various characteristics of the work on the performance of knowledge workers. From abstract “The aim of the paper was to investigate the interplay among a wide range of work characteristics and knowledge workers’ performance outcomes. Specifically, we examined the nature of relationships between various task-, knowledge- and social characteristics of work design and both task and contextual performance. Using an adapted Work Design Questionnaire and applying PLS-SEM modelling technique, we analysed cross-sectional and cross-occupational sample of 512 Croatian knowledge workers from 48 organizations. Our findings confirmed the existence and importance of interaction between work characteristics and work outcomes. However, the results suggest that only knowledge characteristics of work design exhibit a significant effect on both distinct dimensions of work behaviour, while task and social characteristics showed different effects on task and contextual performance, respectively.”
- [Create your own project cartoon](#) - remember that picture - what customer asked for, what project management understood, etc. Here you can create your own.
- [Article - Sliding Toward Success](#) and related tool [Project Success Sliders Tool](#) - Mike Cohn's approach to working trade-offs between the various constraints on a project.
- [This American Life - NUMMI](#) and how America is slowly learning the lean lesson from Toyota.
- [Software Development Performance Index](#). My copy [whitepaper-sdpspecifications-v1.pdf](#). This is work that came originally from Larry Maccherone while working with Rally. Ideas is to use performance, quality (release ability), predictability, and responsiveness. For example:
 - Release ability - if team worked on nothing else but close out bugs how long
 - Responsiveness - how long to get in a bug
 - Performance - thought put - closed work items
 - Predictability - how consistent is our delivery (versatility)
- [Discussion of remote vs co-location](#): Martin Fowler with a nuanced discussion on the trade-offs of remote vs co-located people.
- [The Impact of Agile Quantified](#) - A set of data looking at all types of metrics from a dataset of thousands of Teams

SAFe Training Videos

Leading SAFe

- [Formula 1 Pit Stops](#) - investing in transaction cost - wheels designed (architected) to come off easily, jack lifts entire car, etc.
- [Greatness by David Marquet](#)
- [Calculating WSJF](#)
- [SAFe at Travelport](#)
- [What is DevOps?](#)

SAFe for Teams

- [Penny Large Batch](#)
- [Penny Small Batch](#)
- [Penny Small Batch Overview](#)
- [Principle 4 Building Incrementally](#)
- [Designing Your Team's Kanban System](#)

SAFe SM

- [Scrum Master Stories: Madison Fisher on Vimeo](#) - A day in the life of an SM
- [Scrum Master Stories: Sam Ervin](#) - high performing team
- [Scrum Master Tips: Conflict Resolution](#)
- [TravelPort - The Power of PI Planning](#)
- [PI Planning: A Quick Overview](#)
- [PI Planning with Distributed Teams](#)
- [Effective Iteration Planning Meeting](#)
- [Effective Daily Standup](#)
- [Effective Backlog Refinement](#)
- [How to Run an Effective Iteration Review](#)
- [Effective Iteration Retrospective](#)
- [What is DevOps](#)
- [I&A Problem Solving and Root Cause Analysis](#)

SAFe PO/PM

- [The Program Board](#)
- [PO and Iteration Planning](#)
- [PO and the Daily Standup](#)
- [PO and Backlog Refinement](#)
- [PO and the Iteration Review](#)
- [PO and the Iteration Retrospective](#)
- [What is DevOps](#)

- [Continuous Delivery Pipeline](#)
- [I&A Retrospective and Problem Solving Overview](#)

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