# Retrospectives

MOVING FROM A SUBJECTIVE TO AN OBJECTIVE WORLD

#### A Bit About Myself

- Prateek Singh
- Post Technical (Recovering Developer)
- Crossed over to the dark side in 2007
- Scrum Master, Agile Team Lead, Agile Coach
- ▶ XP/Scrum/Kanban
- Cricket Enthusiast & Dog Lover
- ► Twitter @singhpr



#### Traditionally...

- ▶ What went well?
- What went wrong?
- ▶ What can we do better Action Items?
- Great model in good to ideal conditions.



#### Problems...

- ► Lack of Participation
- ▶ Rose coloured glasses
- Negative Nellys
- ► Kindergarten syndrome
- ► Lack of measurable outcomes/impacts
- Wasted coaching opportunity



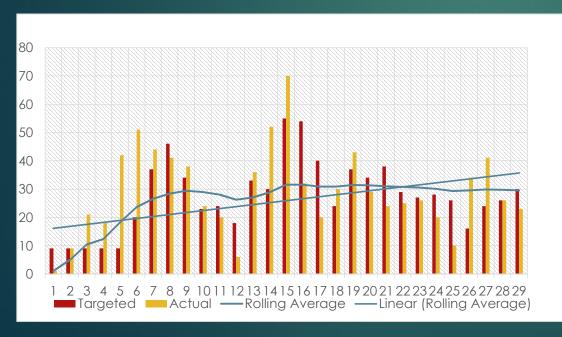
#### A New Voice In The Room

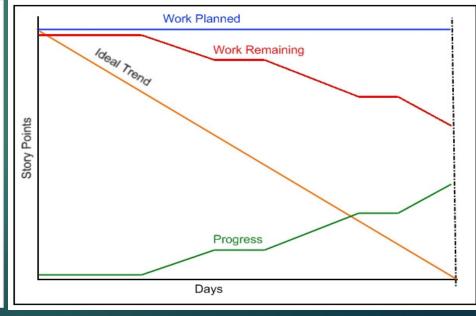
- ▶ Your Team's Data
- True picture of your team's process and productivity
- ▶ A quantitative perspective on what happened
- ► How have things changed since the last time?



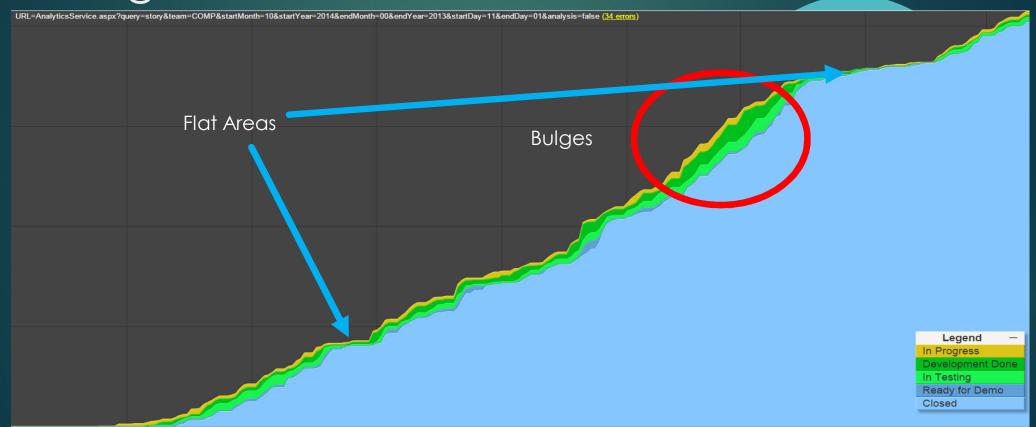
#### Traditional Tools/Metrics

- Velocity Charts
- Burndown/Burnup charts

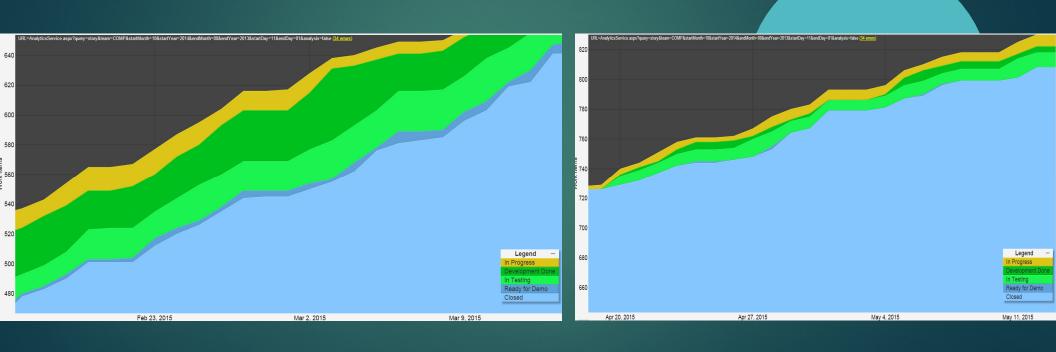




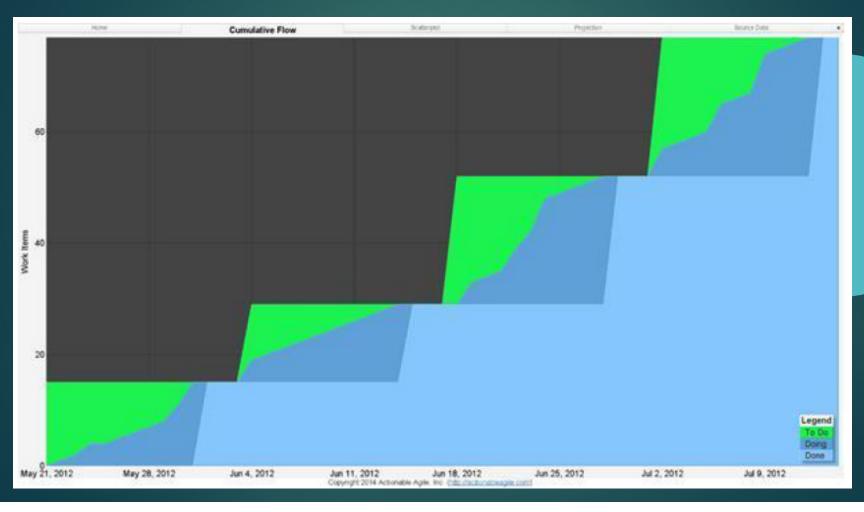
# More Tools – Cumulative Flow Diagrams

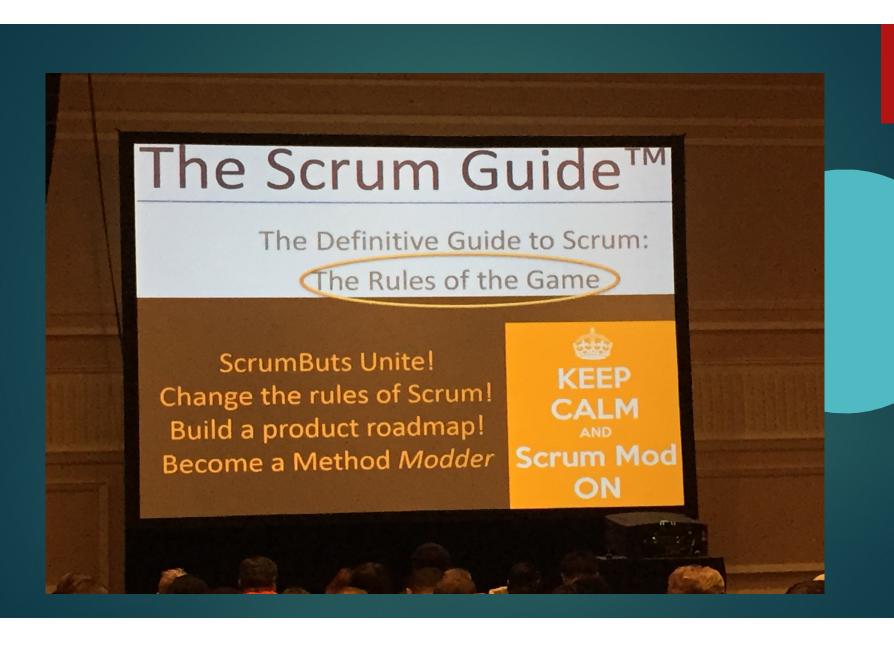


# Driving Results

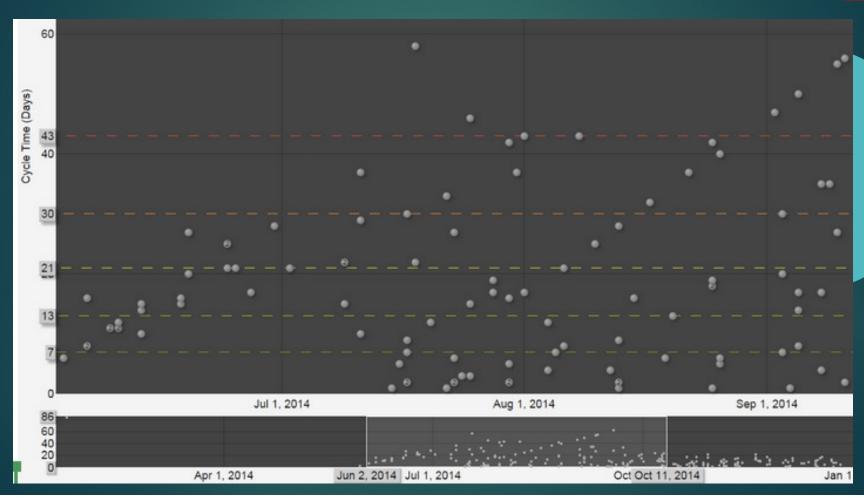


#### CFD For an Ideal Scrum Team

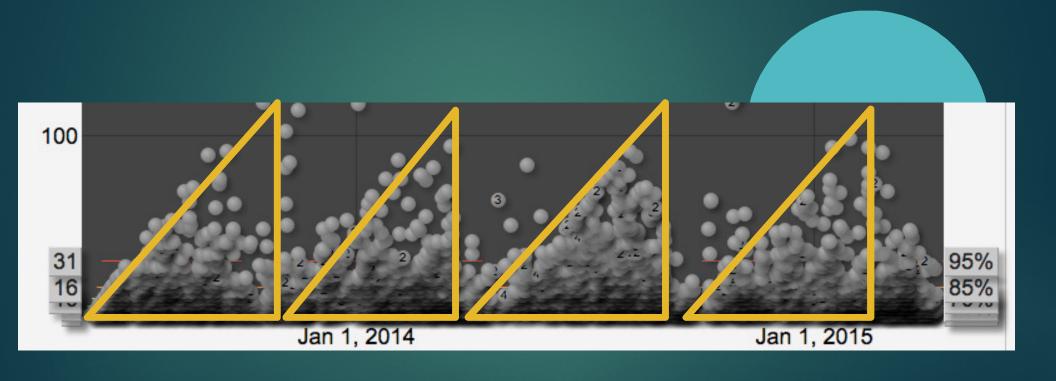




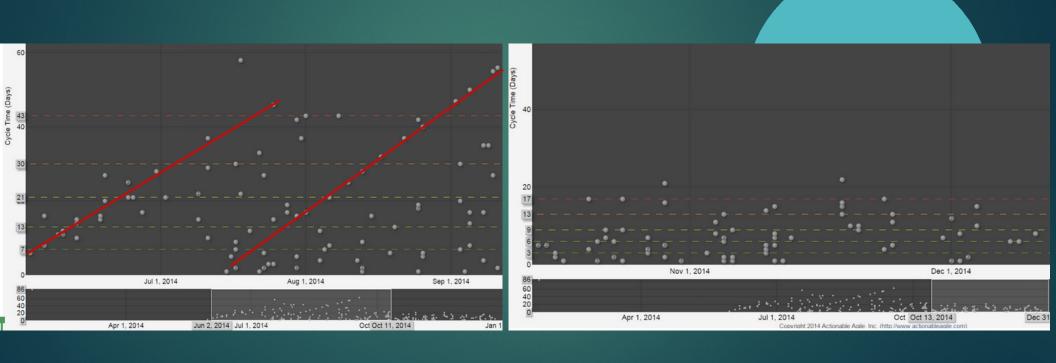
#### More Tools - Scatterplots



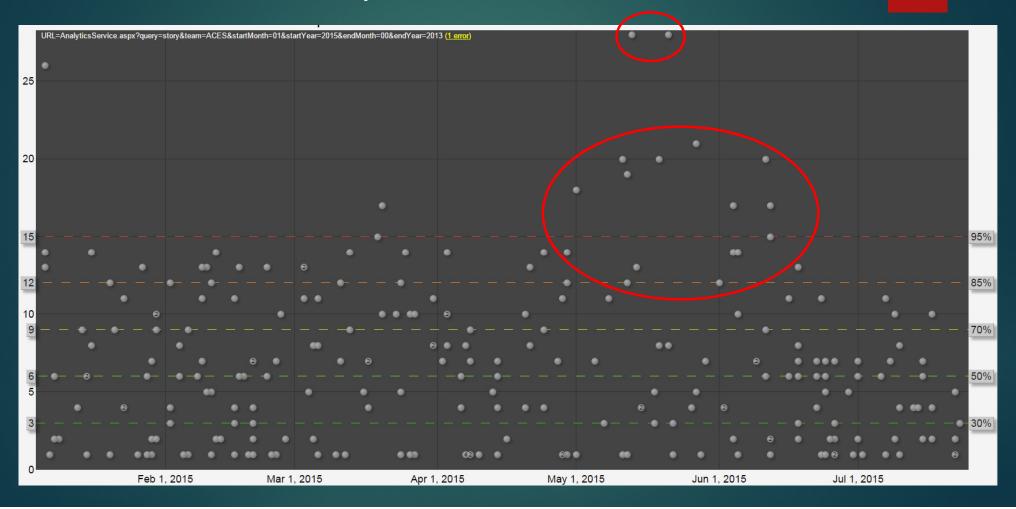
#### Scatterplots - Continued



# Driving Results



#### Another Example



#### More Than Graphs

	Year	2014			Average Days						
	Stories		Points	InProgress	Ready for QA	QA	Ready for Aceptance	Aceptance	Holding	Total Days	
Total Closed	157	Total Closed	182	2.82	0.57	1.34	0.53	0.04	0.55	5.85	
0 Points	9										
Half Point	86	Half Point	43	0.95	0.48	0.59	0.47	0.02	0.35	2.86	
1 Points	25	1 Points	25	2.60	0.56	1.40	0.36	0.04	0.44	5.40	
2 Points	12	2 Points	24	5.50	0.42	2.00	0.33	0.00	0.42	8.67	
3 Points	19	3 Points	57	8.00	1.21	4.47	1.32	0.05	1.95	17.00	
5 Points	5	5 Points	25	9.20	0.40	2.60	0.20	0.00	0.60	13.00	
8 Points	1	8 Points	8	25.00	0.00	2.00	0.00	0.00	0.00	27.00	
12 Points	0	12 Points	0								

#### Follow Up

- ▶ Note Identified issues/behaviours
- Identify action items that avoid repeat issues and encourage good behaviours
- Look at the data next retro to see if the change(s) had the desired effect

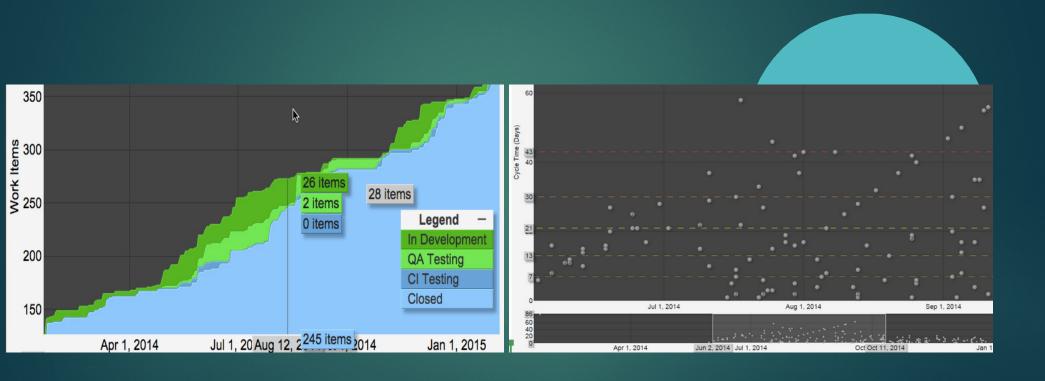
#### Advantages Over Subjective

- Appeal to the analytical(blue) brain
- Numbers make more sense to developers
- Measurable/visible targets
- Real issues effecting the team on a story by story basis identified

#### Is It Enough?

- Probably not
- Teams have started mixing the two approaches
- Subjective retrospectives allow for more human element
- Overarching issues/recommendations might get lost in detailed data analysis
- Start with your data move to subjective

#### Actionable Agile by Dan Vacanti



https://www.actionableagile.com/

# Questions?



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