

# **Our Estimates are Terrible!** Hans Samios



# **SMARTER**DECISIONS



## Who Am I?



- Agile Coach / Scrum Master at Intergraph SG&I
  - Responsible for the rollout of Scrum / agile to Intergraph
  - Previously Certified Scrum Master and Professional
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## We Run 60 Teams in 8 Countries with Scrum





ScrumAlliance\*



Sprint Planning 1

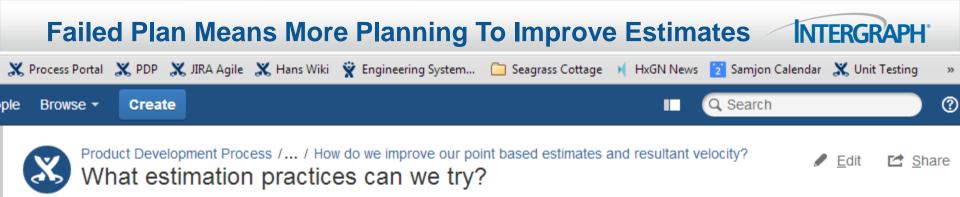
- Preliminary Plan based on story points
  - estimates and velocity history

We have hours left over so we need more stories!

Starting list of stories to work on

Sprint Planning 2
Committed Plan based on hour estimates and total team capacity

## Result: Over-commitment!



Added by Samios, Hans-peter, last edited by Samios, Hans-peter on Jul 14, 2014 (view change)

Here is a list, in no particular order of things that someone has tried or suggested as a way of improving something about the estimation process:

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#### 18 Child Pages

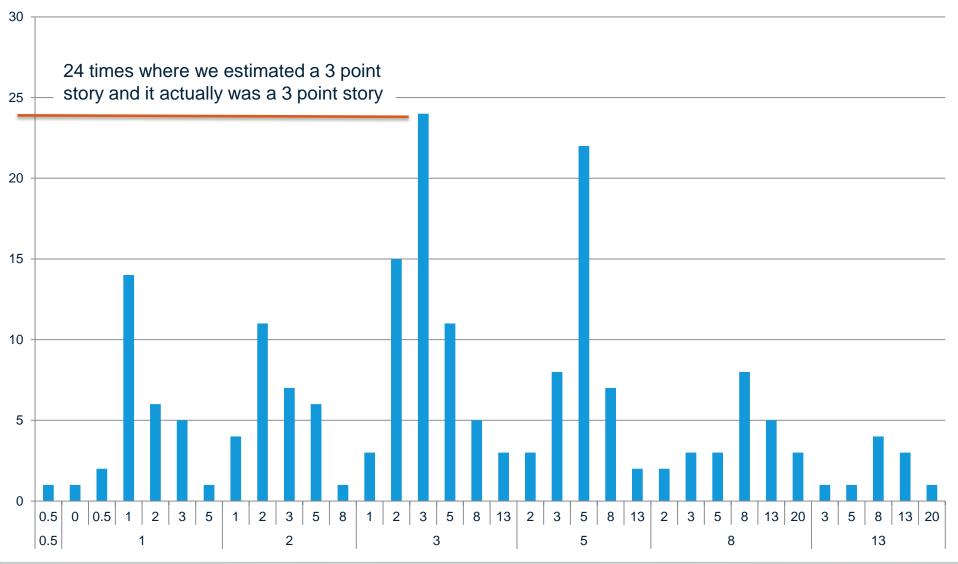
- Approach Establish a "done" definition for a story to be READY for the team
- Approach Establish a Keystone User Story.
- Approach Establish known size to known definition of done for all work
- Approach Establish points guidelines for each point value
- Approach Establish things that matter matrix
- Approach Give default estimates for classes of work and work exceptions
- Approach If it involves work, then it should have a non-zero estimate
- Approach Just because Jira doesn't track information does not mean we should not figure out a way to track it
- Approach Only use Fibonacci sequence numbers
- Approach Review all the 5s to see that the represent the same relative size of work
- Approach Split Every Story to a Common Small Relative Size
- Approach Story Points represent reality based on current knowledge of the relative size of the work
- Annroach Team has right to reject stories for estimation that are not ready.

#### 7/14/2014

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### Estimated vs Actual (Count of actual for each estimate)



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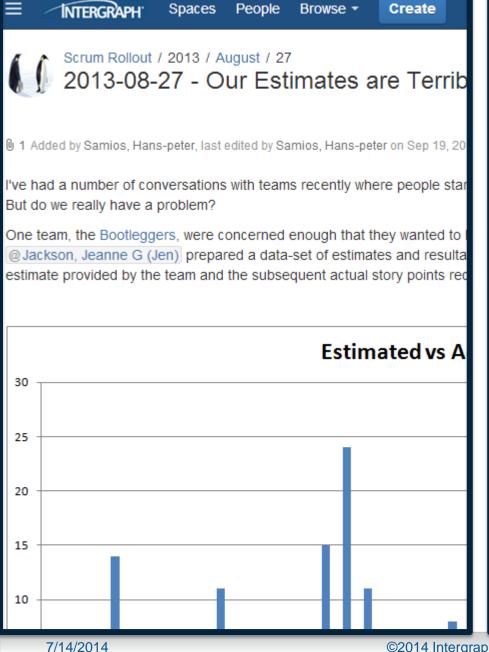
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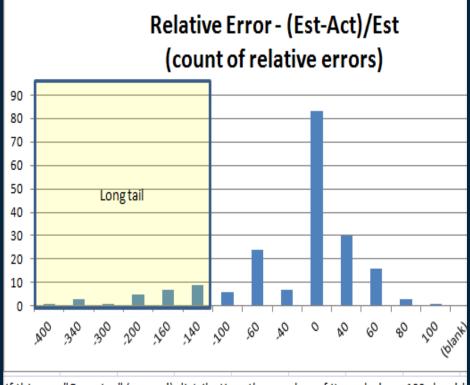






## **Getting the Message Out**





**INTERGRAPH** 

If this was "Gaussian" (normal) distribution, the number of items below -100 should Actually have 26 cases (or 13%) Interestingly majority of the errors (42%) band around 0 relative error (ie a lot of est

Implication we have long tail distribution.

Long tails deprive systems of consistent predictability; Waterfall (serial workflows) r Long tails imply we have a "complex" system (cynefin) where appropriate action is p

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# **Questions?**

# **SMARTER**DECISIONS