ScrumAlliance®

Transforming the World of Work

Collaboration at Scale: Keeping Retrospectives Fresh

08-Mar-2017

conteneo

Collaboration at Scale

Designed for Scrum-centric organizations with more than 10 Scrum teams, the Collaboration at Scale webinar series provides focused, outcome-driven solutions to collaboration problems faced by Product Owners, ScrumMasters, and Development Teams.

Produced by the Scrum Alliance and Conteneo, Inc., we're proud of the many distinguished experts who share their wisdom in our series.
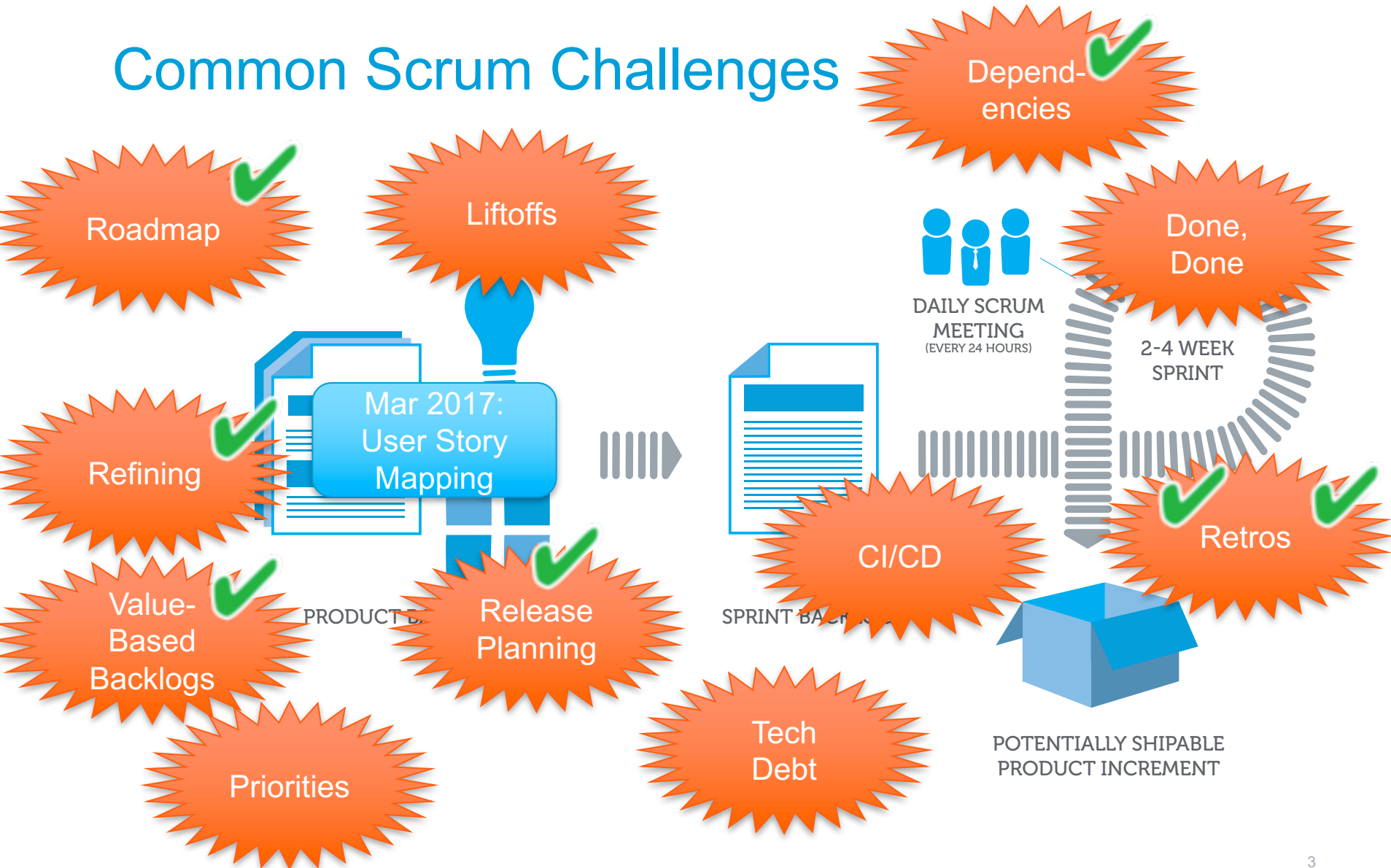
Laura Richardson

Ben Linders

Shahzad Zafar

Common Scrum Challenges

Roadmap ✓

Liftoffs

Depend-encies ✓

Done, Done

Mar 2017: User Story Mapping

DAILY SCRUM MEETING (EVERY 24 HOURS)

2-4 WEEK SPRINT

Refining ✓

Value-Based Backlogs ✓

Release Planning ✓

PRODUCT BACKLOG

SPRINT BACKLOG

CI/CD

Retros ✓

Priorities

Tech Debt

POTENTIALLY SHIPABLE PRODUCT INCREMENT

How frequently do you hold retrospectives?

- On regular scheduled time <= 1 month
- Once a quarter
- Regularly scheduled, but get canceled
- Sometimes > quarter
- Never

How effective are your retrospectives?

- Extremely effective – always high impact
- Somewhat effective – often beneficial
- Hit or miss
- Somewhat ineffective -
- Extremely ineffective – a waste of time
- Can't remember

Agenda

1 Why do we retrospect?
2 Warning signs of ineffective retrospectives & root causes
3 Keeping retrospectives fresh!
4 Retrospectives for distributed teams

Warning Signs of Ineffective Retrospectives

One more time... Why do we retrospect?

Not because the Scrum guide says we should...

Because we want to understand and improve performance!

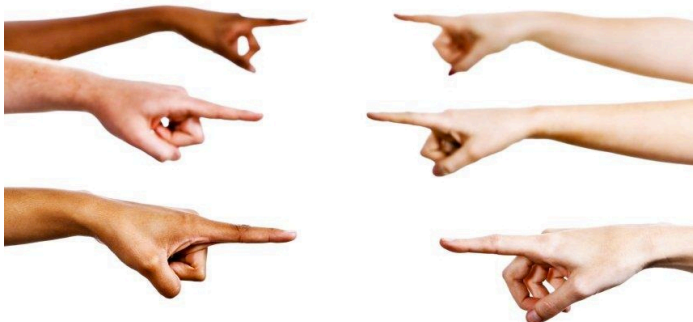*Curve Jump
bit.ly/curve-jump*

Celebrations!

Warning Signs of
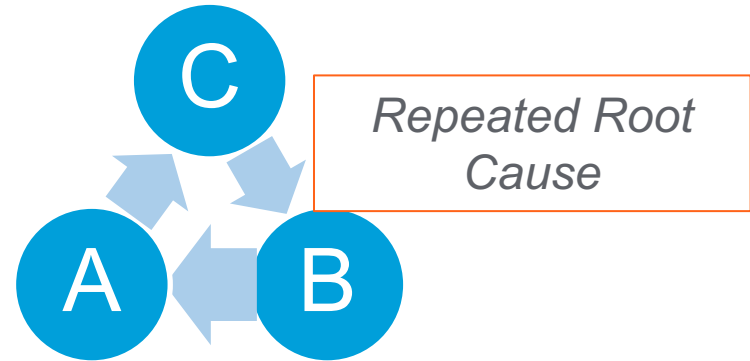# Ineffective Retrospectives and Root Causes

Warning Signs...

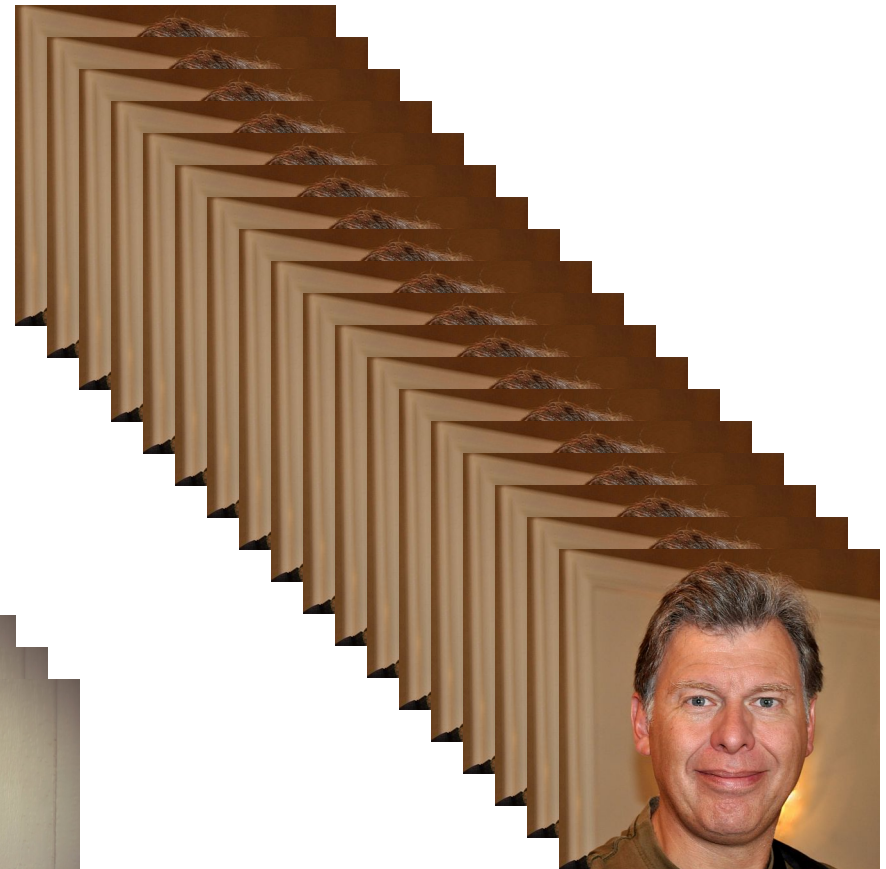DOING THINGS IS NOT THE SAME AS GETTING THINGS DONE.
©Lifehack

Are you getting things done?

I'M GOING TO SKIP THE TEAM MEETING NEXT FRIDAY. I THINK YOU SHOULD SKIP IT, TOO

WHY?

BECAUSE I WILL LOOK BAD IF I'M THE ONLY ONE SKIPPING IT...

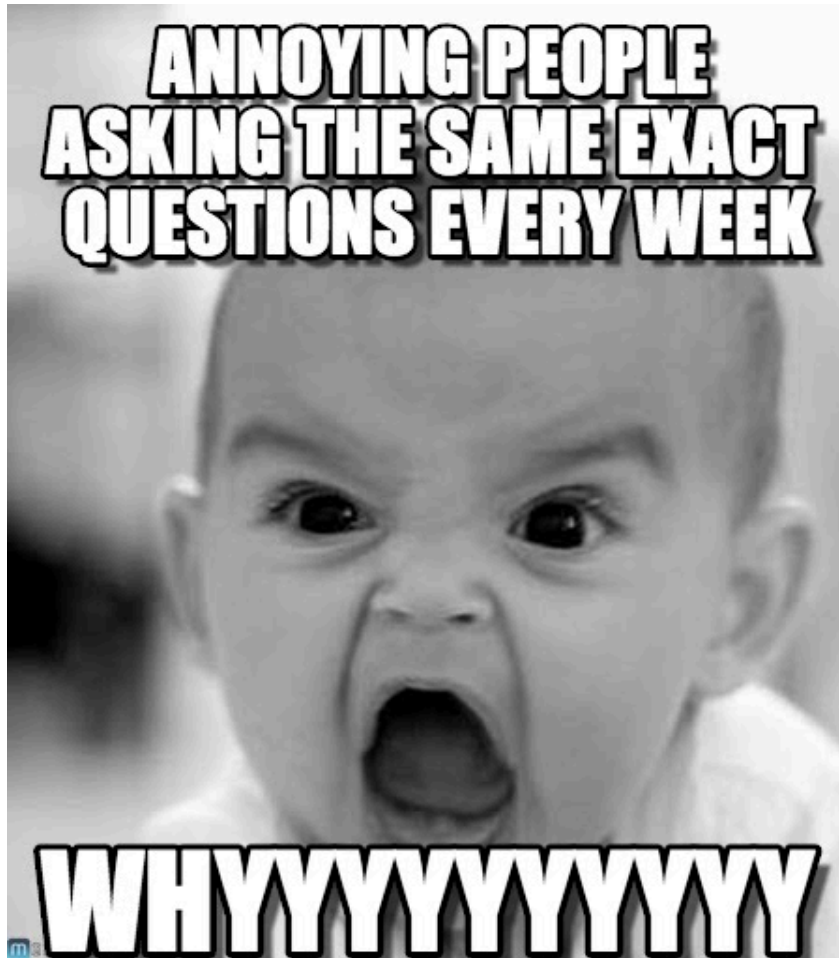PIGSINCORPORATED.BLOGSPOT.COM

Lack of ownership

C
A
B

Repeated Root Cause

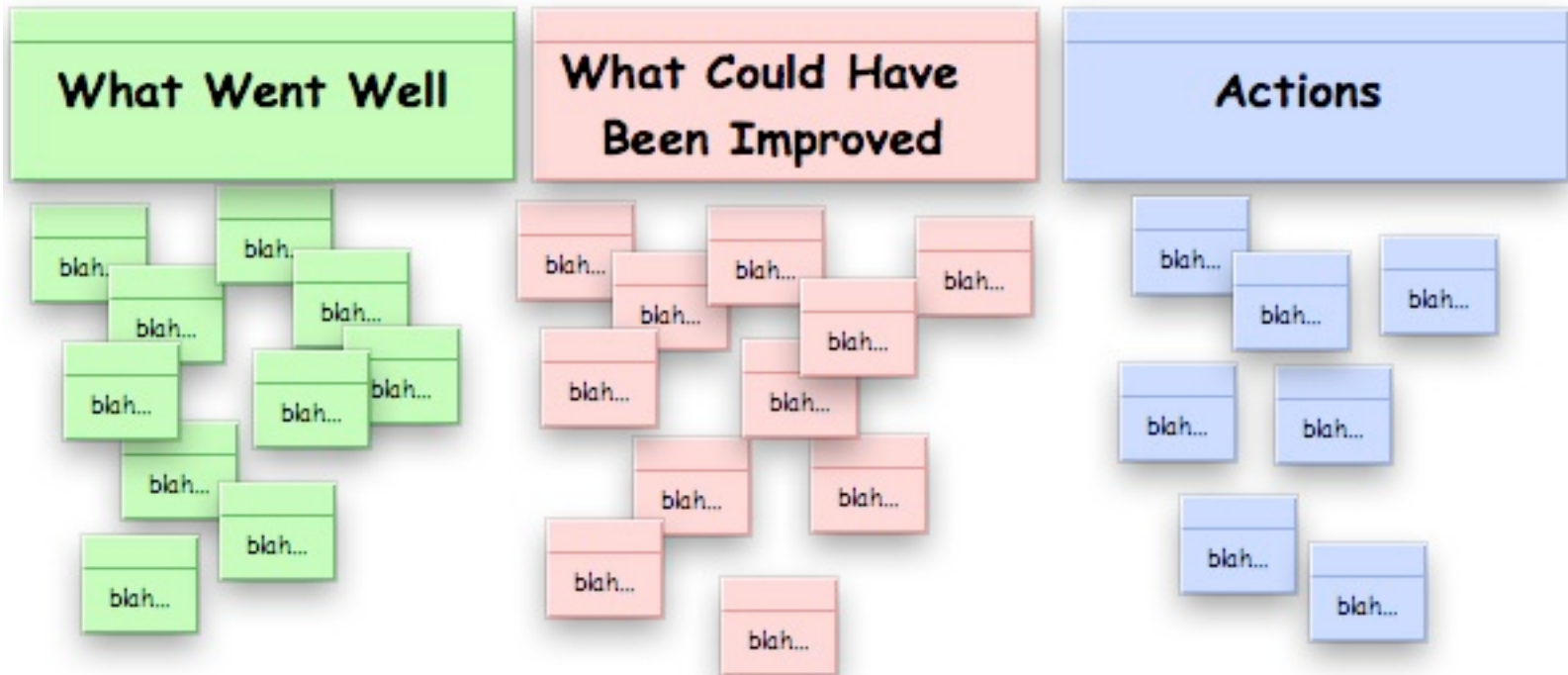# Root Cause: Overuse of Same Facilitator

Root Cause: Overuse of Same Goal

Root Cause: Overuse of the Same Framework

https://dereklee0107.files.wordpress.com/2014/09/3-questions.jpg
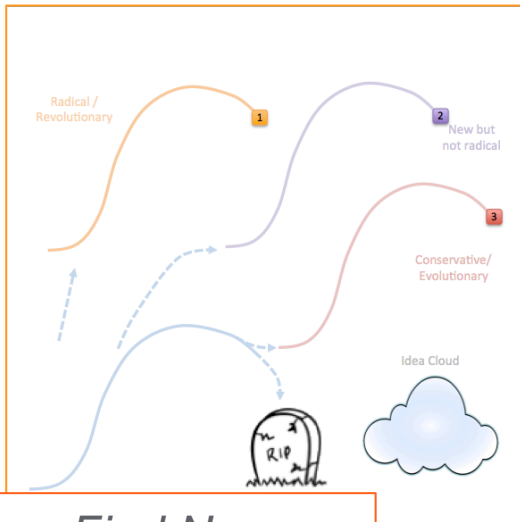
Keeping Retrospectives Fresh!
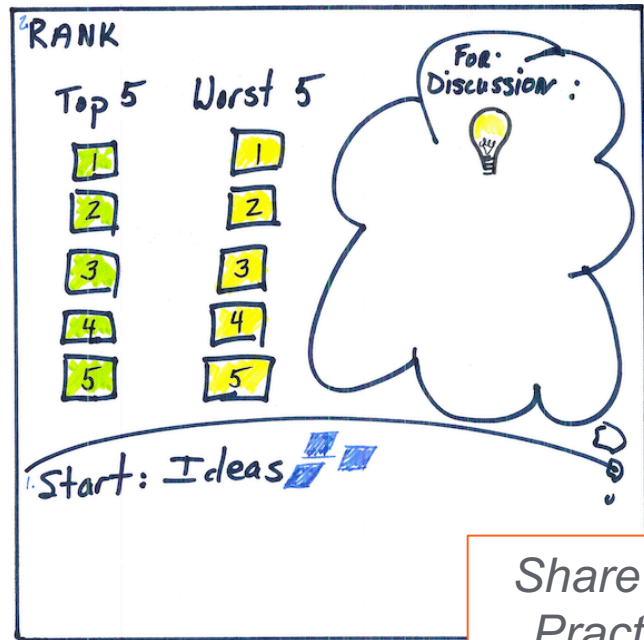
The key is variation!

Vary the Goal

Find New Technologies!

Celebrate Success!

Share Best Practices

Vary the Framework

Speed Boat

Going Well Retro

4 box

Start Your Day

Backpacking

Remember the Future
(aka Futurespective)

Vary the Environment
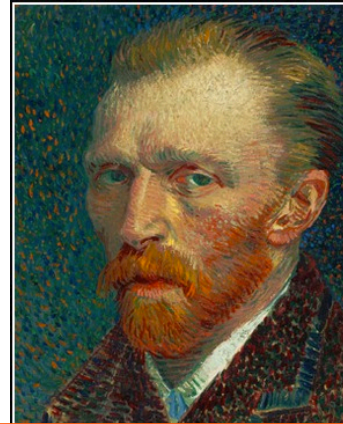

Over Lunch/Coffee

Outdoors

KEEP CALM ITS HAPPY HOUR

Offsite Happy Hour

Vary the Facilitator

Close friends are truly life's treasures. Sometimes they know us better than we know ourselves. With gentle honesty, they are there to guide and support us, to share our laughter and our tears. Their presence reminds us that we are never really alone.

— Vincent Van Gogh —

AZ QUOTES

A Close Friend

QRCA

QUALITATIVE RESEARCH CONSULTANTS ASSOCIATION

A Professional

"Role rotation enables professionals to broaden their expertise and experience without changing companies."
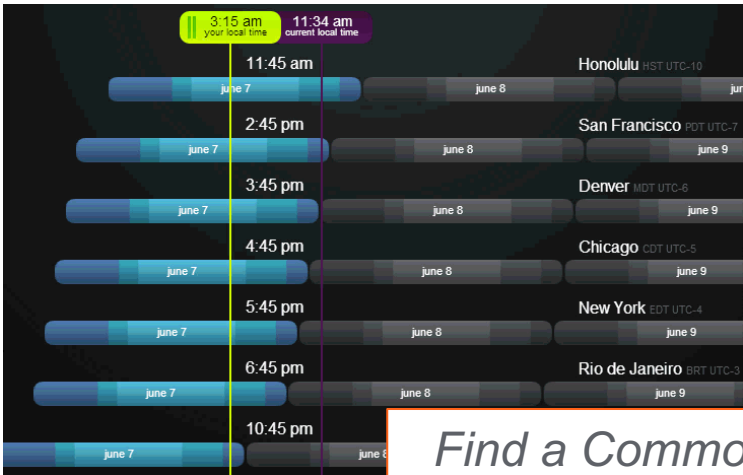
Rotate Roles Within the Team

18

Retrospectives for Distributed Teams

Three Key Tips

Find a Common Time Zone

Use an Online Tool

Give Introverts a Chance

https://membership.scrumalliance.org/page/CASJuly2016Webinar

Summary

Variation Keeps Things Fresh

Vary the Exercise

Vary the Environment /conditions

Vary the Goal

References

Ben Linders

- Exercise Toolkit: www.benlinders.com/exercises/
- Retrospective Posts: www.benlinders.com/posts-retrospectives/

Online Retrospective Frameworks: www.conteneo.co/retrospectives

Ideas: http://retrospectivewiki.org/index.php

We recommend that you confirm any online tools meet your organizations Information Security ("InfoSec") requirements.

What do you want for the Apr 2017 webinar?

- Impact Mapping
- Distributed Team Liftoffs / Kickoffs
- Building Alignment and Empathy
- Building a ScrumMaster Community of Practice
- Managing Technical Architectures
- User Story Mapping
- My desired topic isn't listed – email luke.hohmann@conteneo.co

Discussions

Thank you for attending.

Our next webinar is
19-Apr-2017 on **User Story Mapping**.